



Add Therapy Center



Cancellation and Tardiness Policy 2024

Consistency is vital to a successful outcome in the therapy process. In the event that your child is unable to attend sessions regularly, we will work with you and make every effort to accommodate your family's needs by seeking to develop a solution that is in the best interest of your child. **If your child's attendance continues to be inconsistent and is no longer therapeutically appropriate, therapy may be placed on hold until consistency can be improved. Please review the guidelines below regarding the cancellation and tardiness procedures:**

Cancellation Policy: Your child's therapist has reserved valuable time for your child's treatment. Your therapist has prepared for the session and blocked out all other activity during this time. In the event that a therapy session is missed with less than 24 hour notice, a fee of \$35 will be assessed to the family. If there are more than three absences without proper notice, in a period of six months, your appointments will be at risk for permanent suspension.

Tardiness: Please call the clinic to notify us when you will be running late for your appointment. If you are more than 15 minutes late, there will be a \$25 late fee assessed to the family and the session may be cancelled. Sessions will not be extended past scheduled time if you are late. If there are more than three instances of tardiness (15 minutes or more) in a period of six months, your appointments will be at risk for permanent suspension.

Illness: Please call the clinic as soon as you know that your child may miss your scheduled session. Refer to the illness policy for additional information.

Vacation: Please inform the clinic at least two weeks prior to absence due to vacation.

Other: Routine Dr.'s visits, meetings and other flexible appointments should be scheduled so they do not conflict with the existing therapy appointment. Therapy is an important part of your child's schedule, and should be treated as such.

Late fees and late cancellation fees must be paid prior the child's next session at the clinic.

We understand that there are unavoidable instances that require cancellation of the session (illness, family vacation out of town, death in the family, etc.) and we are willing to work with families during these occasional circumstances. Chronic illness will be taken into consideration for continuation of therapy.





Add Therapy Center



Illness Policy

Please understand that, while attendance is vital, it is also important to protect your child, as well as the health of the therapist and other children. We require children to be symptom and fever-free for at least 24 hours prior to returning for a session. If a child is on an antibiotic for an illness, the medication must be administered for at least 24 hours before returning to the clinic. Please call the clinic as soon as you know that your child may miss your scheduled session due to illness.

The following circumstances warrant cancellation (with possible rescheduling) of the therapy session:

- The child is unusually lethargic or irritable
- Presence of yellow or green mucus secretion
- Vomiting/diarrhea
- Fever (within 24 hours of session)
- Seizures
- Open skin sores
- Head lice or nits present
- The child is in a contagious state of a communicable disease including but not limited to:
 - Pink Eye
 - Explained rash
 - Strep Throat
 - Chickenpox
 - Ringworm - must be 24-48 hours on treatment and completely covered if rash is still present.

HIPAA Notification Policy

Please review our Notice of Privacy Practices carefully.

The privacy of your health information is important to us. This notice describes how health information about you may be used and disclosed and how you can get access to this information.



24 Hagerty Boulevard, Unit #L West Chester, PA 19382
(484) 630 3474





Add Therapy Center



Our Legal Duty

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect (09/01/2003), and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices or for additional copies of this Notice please contact us using the information listed at the end of this Notice.

Uses and Disclosures of Health Information

We use and disclose health information about you for treatment, payment, and healthcare operations.

Treatment: We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

Payment: We may use and disclose your health information to obtain payment for services we provide to you.

Healthcare Operations: We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.



24 Hagerty Boulevard, Unit #L West Chester, PA 19382
(484) 630 3474





Add Therapy Center



Your Authorization: In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

To Your Family and Friends: We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

Persons Involved in Care: We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up forms of health information.

Marketing Health-Related Services: We will not use your health information for marketing communications without your written authorization.

Required by Law: We may use or disclose your health information when we are required to do so by law.

Abuse or Neglect: We may disclose your health information to appropriate authorities. If we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes.

National Security: We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorize federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having custody of protected health information of inmate or patient under certain circumstances.



24 Hagerty Boulevard, Unit #L West Chester, PA 19382
(484) 630 3474





Add Therapy Center



Appointment Reminders: We may use or disclose your health information to provide you with appointment reminders (such as e-mail and voicemail messages, or letters).

Patient Rights

Access: You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practically do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies, and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request copies, we will charge you \$.35 for each page, and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

Restriction: You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

Amendment: You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

Electronic Notice: If you receive this Notice on our Web site or by electronic mail (email), you are entitled to receive this Notice in written form.

Questions and Complaints

If you want more information about our privacy practices or have questions, please contact us.

Carly Kearns

Clinical Director of Add Therapy Center

Phone: (484) 630 3474

Email: Carly@addtherapycenter.com



24 Hagerty Boulevard, Unit #L West Chester, PA 19382
(484) 630 3474





Add Therapy Center



If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services upon request. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.



24 Hagerty Boulevard, Unit #L West Chester, PA 19382
(484) 630 3474





Add Therapy Center



I have *received a copy* and agree to abide by the terms of Add Therapy Center:

- **Cancellation/ Tardiness Policy**
- **Illness Policy**
- **HIPAA Notification Policy**

I acknowledge that I have received the Notice of Privacy Practices (Notice). The Notice describes, in accordance with the HIPAA Privacy Regulations, how ATC may use and disclose my child's protected health information to carry out treatment, payment or health care operations and for the other specific purposes that are permitted or required by law. The Notice also describes my rights and ATC's duties with respect to protected health information about my child.

Child's Name

Signature of Parent or Guardian

Date





Add Therapy Center



Notice of Privacy Practices

Section A: To the Patient – *Please read the following statements carefully.*

Purpose of Consent: By signing this form, you will consent to our use and disclosure of your protected health information to carry out treatment, payment activities, and healthcare operations (TPO).

Notice of Privacy Practices: You have the right to read our Notice of Privacy Practices before you decide whether to sign this Consent. Our Notice provides a description of our treatment, payment activities, and healthcare operations, of the uses and disclosures we may make of your protected health information, and of other important matters about your protected health information. A copy of our Notice accompanies this Consent. We encourage you to read it carefully and completely before signing this Consent. We reserve the right to change our privacy practices as described in our Notice of Privacy Practices. If we change our privacy practices, we will issue a revised Notice of Privacy Practices which will contain the changes. Those changes may apply to any of your protected health information that we maintain.

With my permission the office of **ADD THERAPY CENTER** may call my home or other designated location and leave messages on voicemail that assist the practice in carrying out TPO, such as appointment reminders, insurance items and any call pertaining to my clinical care.

With my permission the office of **ADD THERAPY CENTER** may mail to my home or other designated location any items that assist the practice in carrying out TPO, such as appointment reminders and patient invoices and statements.

With my permission, the office of **ADD THERAPY CENTER** may email to my home or other designated location any items that assist the practice in carrying out TPO, such as appointment reminder and patient invoices and statements.

I have the right to request that **ADD THERAPY CENTER** restrict how it uses or discloses my protected health information to carry out TPO. However, the practice is not required to agree to my restrictions, but if it does, it is bound by this agreement.

You may obtain a copy of our Notice of Privacy Practices, including any revisions of our Notice, at any time by contacting:

Carly Kearns

Clinical Director of Add Therapy Center

Phone: (484) 630 3474



24 Hagerty Boulevard, Unit #L West Chester, PA 19382
(484) 630 3474





Add Therapy Center



Email: Carly@addtherapycenter.com

Section B: Parent or Guardian Giving Consent (if Patient is not 18 years of age and their own guardian)

Name: _____

Date: _____

Relationship to Patient: _____

Right to Revoke: You will have the right to revoke this Consent at any time by giving written notice of your revocation submitted to **ADD THERAPY CENTER attn.: Clinic Director**. Please understand that revocation of this Consent will *not* affect any action we took in reliance on this Consent before we received your revocation, and that we may *decline* to treat you or to continue treating you if you revoke this Consent.

I, _____, have had full opportunity to read and consider the contents of this Consent and your Notice of Privacy Practices. I understand that, by signing this Consent form, I am giving my consent to your use and disclosure of my protected health information to carry out treatment, payment activities and health care operations.

Child's Name: _____

Signature: _____

Date: _____



24 Hagerty Boulevard, Unit #L West Chester, PA 19382
(484) 630 3474

